

Monday 2nd July 2018

Dear Parents/Carers,

Thank you to all parents who took the time to complete the Roebuck Academy annual parent and carer survey during the April and May 2018.

This annual snapshot gives the school and the Governing Body a good "sense check" of what parents think of the school, identifying key strengths and areas for improvement. The governing body reviewed the results at the most recent meeting, and the details of our discussions are below.

As with previous years, the results were generally very positive for the school, with some areas which needed investigation and discussion.

- **All parents agreed that their children are well looked after, and all but one parent felt their children were safe at school.** The school has reviewed its safeguarding policies and procedures this year, and these changes have been verified by an independent inspector, so it was good to see that parents recognised this. The school and the governing body are proud that children at Roebuck Academy are safe and well looked after.
- **All parents agreed that there is a good standard of behaviour at school, although some parents noted concerns around disruptive behaviour in class.** On further analysis, most of these were from a single class in school, and the school has been working hard with families to address those issues. The governing body was assured that this is not a widespread issue, particularly as parents felt there was good standard of behaviour at the school. Good behaviour has long been a trait of the school, and so again it was positive to see this recognised in the main.
- **Most parents agreed that their children are taught well, and are supported to develop skills in key areas, with several individual teachers receiving positive comments.** The quality of teaching has consistently been a key focus of the governing body, and will continue to be, as good quality teaching will always lead to positive outcomes for pupils.
- **There was a mixed response to the bullying question.** Governors thought that part of the reason for this was down to a change to the way the question is structured, with the introduction of a "don't know" answer. There were very few comments about bullying in the free text section of the survey, so no examples were given, and the school's own data, and the governing body's review of this data, shows that any instances of bullying are dealt with promptly. The governing body will continue to monitor this, as we already do, but I would encourage any parents who are concerned to contact the school immediately so that appropriate action can be taken.
- **The question "The school meets my child's particular needs" had a positive response rate of 92.8%.** Most of the negative responses were from a single year group, but again governors are confident that any issues there have been resolved. However, as before, I would encourage parents to raise any concerns with the school via your class teacher in the first instance.
- **91.6% of parents said the school kept them well informed.** Parents are able to access information and school letters via a variety of means - paper copies, emails and via the school website. If you routinely do not receive information from the school, please contact the school office to check that your contact details are up to date.

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I would again like to thank parents for their engagement with this survey. The governing body will run a follow up survey during the Autumn term of 2019. However, if parents have any immediate concerns, please do not hesitate to contact the school, via your class teacher in the first instance.

Many thanks

Stephen Marshman
Chair of the Governing Body

2017/18 Roebuck Academy Survey Results

Question	Strongly Agree or Agree
My child feels safe at this school	98.6%
My child is making good progress at this school	97.2%
The school meets my child's particular needs	92.8%
This school ensures my child is well looked after	100%
My child is taught well at this school	98.6%
The school helps my child to develop skills in communication, reading, writing and mathematics	98.6%
There is a good standard of behaviour at this school	100%
My child's lessons are not disrupted by bad behaviour	77.6%
This school deals with any cases of bullying effectively.	88.6%
This school helps me to support my child's learning.	95.8%
This school responds well to my concerns.	95.5%
This school keeps me well informed.	91.7%
I would recommend this school to another parent.	95.7%
Parentmail is a useful way of keeping me informed.	92.6%
I understand the role of the governing body	90.2%